# NDAOGPC - Permit Section - Privacy Policy

# **PRIVACY POLICY:**

No specific financial information will be shared with anyone except the association officials and participating county officials. Contact information and program statistical information is available to participating counties and may occasionally be shared with other governmental agencies.

### **SECURITY POLICY**

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

### **REFUND POLICY**

Since epermits are provided upon completion of the purchase, refunds for epermits are not accepted, except if there are technical difficulties during the procedure. Please contact customer service if you experience technical difficulties in your epermit purchase.

Blank permit purchases are non-refundable, except in the rare case where the permit shipment get lost during shipment. In that case, the permits will be replaced. Contact customer service for more information.

#### SHIPPING POLICY

Epermits are displayed immediately following payment and are available for printing or emailing. Blank permit orders are shipped out within one to two business days, via USPS.

# SHIPPING AND HANDLING COSTS:

Shipping costs are not assessed on blank permit shipments. Processing fees are accessed on all credit card orders for epermits and/or blank permits.